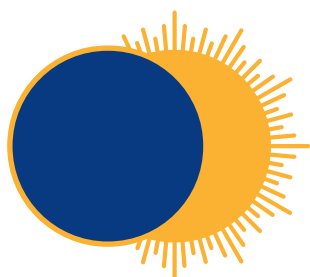


Three-year clinical strategy

2018 – 2021



Royal Hospital for
Neuro-disability

Introduction

The Royal Hospital for Neuro-disability (RHN) Clinical Strategy brings together the collective vision of the team who plan, deliver and provide the clinical care needed for patients and residents with an acquired brain injury or neurological condition.

This Clinical Strategy aims to facilitate the delivery of the highest possible quality of care. It includes input from Medicine, Allied Health and Nursing, and builds on the critical relationships between patient care, research and education.

The RHN provides care for approximately 220 patients and residents, through two different services:

1. Brain Injury
2. Continuing Care

Although these services are commissioned, funded and delivered in different ways, this clinical strategy crosses all services and reflects our commitment to humanised care underpinned by respect, empathy and clinical excellence.

Guiding principles

1. Doing the basic things well is a key component of this strategy. Many of the patients at the RHN depend on clinical staff to fulfil activities of living, such as eating, washing, and moving.
2. Providing choice where possible, enabling best interest decision making, and supporting patients to live well whilst being dependent on others.
3. Provide an environment for staff development and empowerment.
4. Intelligent use of technology that benefits patients and improves quality outcomes.

External profile

The RHN is committed to developing an external profile that creates unique opportunities for a motivated and dynamic workforce. This will include the creation of a nationally recognised academic education and research programme across all clinical professional groups. This will build multi-disciplinary research capability and embed research into practice.

Culture

We are committed to developing a culture that questions and positively challenges processes in order to drive innovative change, improve efficiency and enhance quality. The personal development of our clinical staff is key, as is providing them with the means to achieve their professional aspirations.

We will:

1. Embed the humanisation principles in our clinical practice.
2. Create equitable career pathways aligned to educational standards and entry points.
3. Develop international partnership opportunities to share best practice and learn from other experts around the world.

Role of technology

Leading in advanced and digital technology systems to support good governance and the delivery of high quality care, we will ensure that patients are empowered to live as independently as possible and have the freedom to make choices.

1. Introduction of electronic patient records with an innovative electronic medicines management programme.
2. An electronic early warning system to detect and track patients whose medical condition may deteriorate.
3. A capital building programme that will ensure capability for environmental controls, with easy access to digital technology that supports empowered independent living.

End of life care

Growing capabilities to provide choice, care and compassion at the end of life by:

1. Providing compassionate, sensitive and supportive end of life care.
2. Creating an education programme that develops expertise in end of life care.
3. Enhancing links with palliative care specialists and experts from other organisations.
4. Optimising communication with patients and families.

Broadening access to services

1. Providing seven-day access to appropriate therapeutic and leisure activities.
2. Introduction of rehabilitation assistants to support 24/7 rehabilitation programmes.
3. Expanded scope and access hours of new therapy spaces.
4. Review of Leisure and Family Services provision to ensure best use of resources to meet both group and individual needs throughout the seven-day week.

Development

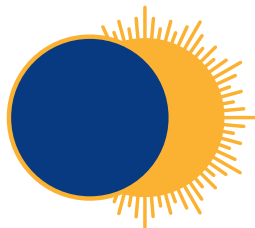
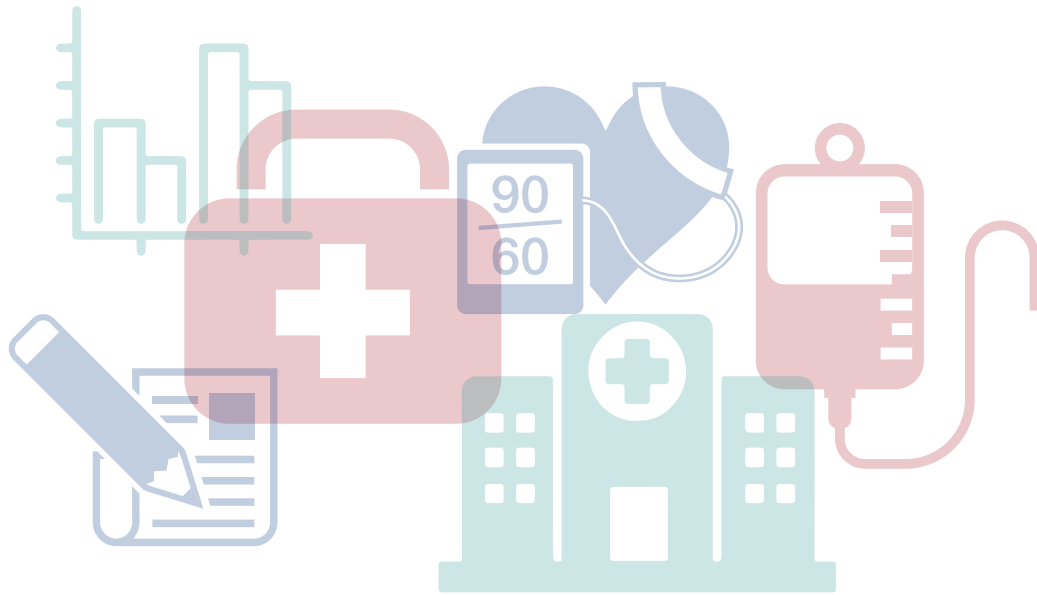
We are committed to developing innovative and creative roles that support the recruitment and retention of a vibrant, talented, competitively rewarded multi-disciplinary team.

Enhanced Care Service

We will introduce an Enhanced Care Service to ensure patients receive the appropriate care at all times, and to promote avoidance of acute admission. This will include an IV therapy programme that will enable administration of intravenous antibiotics, analgesia and fluid on site, when required.

Ethics

To become leaders in regards to ethics and ethical decision making in the neuro-disability and neuro-palliation fields.



Royal Hospital for Neuro-disability

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